



ADSL/ **broadband**

plum communications ltd

ADSL/ broadband

- resilient communication
- 24 hour support
- cost reduction

plum benefits

- UK based
- knowledgeable and experienced staff
- responsive service
- independent advice
- vendor accreditation
- competitive prices
- flexible billing

plum services

- broadband
- consultancy
- mobiles
- security
- telephone calls
- telephone lines
- telephone systems

plum communications

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Plum ADSL Broadband service provides businesses with a cost effective and resilient means of communication. Available in most locations throughout the UK ADSL can be provided over existing compatible analogue lines. Where an existing suitable line does not exist Plum can install a suitable line subject to service availability in that area or recommend an alternative method of connection. Billing can be integrated to the same bill for lines and for multiple locations these can be consolidated in one single invoice whilst still providing individual analysis thus saving time for the purchase accounts department. Plum can review existing ADSL Broadband services and will most usually provide cost savings when compared to the existing provider.

What our customers say?

"The best thing about doing business with Plum Communications is the after sales relationship, if anything goes wrong we can put a face to the problem and get it sorted"

Residential Service

Ideal for residential customers or homeworkers a residential connection will provide download speeds of up to 8Mbps and upload speeds of up to 432Kbps. A router (wired or wireless) enables the connection to be shared by multiple PCs at that location.

Business Service

Ideal for businesses a business connection will provide download speeds of up to 8Mbps and upload speeds of up to 812Kbps. A router (wired or wireless) enables the connection to be shared by multiple PCs at that location.

Rate Adaptive

ADSL services are rate adaptive which means that the speed will vary dependent upon distance from the nearest telephone exchange. Download/upload speeds can therefore only be quoted as a guide and the actual speed will not be known until an order is placed. In remote areas a fixed (lower) speed may be offered to provide a stable connection.

ADSL2+

Available in certain areas ADSL2+ will provide greater download speeds (up to 24Mbps) and upload speeds (up to 1.3Mbps). The service is rate adaptive so speed will vary depending upon distance from the telephone exchange.

Static IP Address

All Plum Services are supplied with Static IP addresses. This enables the connections to be used for remote connection. Additional IP addresses are available upon request.

Hardware

Plum provide a range of hardware to terminate the ADSL services: modems, routers and wireless routers. Firewalls can be provided for more security on site and to set up remote access and virtual private networks.

effective communications for business

business goal: business improvement • connectivity • cost reduction • security

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Additional Services

Additional services include domain name registration and hosting, email hosting, spam filtering, anti virus software, content filtering. If higher speeds are required then Plum can provide proposals for leased lines or other types of data circuits

Speeds and Costs of Services

	<u>Maximum Download Speed</u>	<u>Maximum Upload Speed</u>	<u>Number of Users</u>	<u>Price Per Month</u>
ADSL Home	8 Mbps	432 Kbps	1-5	£19
ADSL Business	8 Mbps	812 Kbps	6+	£25

ADSL2+ Home	24 Mbps	812 Kbps	1-5	£25
ADSL2+ Business	24 Mbps	1.3 Mbps	6+	£35

ADSL2+ Home Special <i>LLU Unmetered (Unlimited Usage)</i>	16 Mbps	1.3 Mbps	1-5	£19
ADSL2+ Business Special <i>LLU Unmetered (Unlimited Usage)</i>	16 Mbps	1.3 Mbps	6+	£25

**All of Plum's ADSL Services are supplied with 1 Static IP address
Additional IP addresses are available at no additional cost**

**Service is available subject to location
Speeds are subject to line distance and line quality**

Prices shown as UK pound sterling and subject to VAT @ current price 06/05/2009

Domain Name Charges

UK (Nominet) (.co.uk ltd.uk me.uk gov.uk sch.uk ac.uk)

Domain name registration £20 per 2 years
Domain name renewal £20 per 2 years

.com

Domain name registration £20 per annum
Domain name renewal £20 per annum

Domain name hosting, Email hosting, Anti Virus scanning, Anti spam Free of charge for ADSL customers

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