



# mobile tracking



your single source for communications

plum communications ltd

## mobile tracking

- control costs
- improve operational efficiency
- improve customer service

## plum benefits

- UK based
- knowledgeable and experienced staff
- responsive service
- independent advice
- vendor accreditation
- competitive prices
- flexible billing

## plum services

- broadband
- consultancy
- mobiles
- security
- telephone calls
- telephone lines
- telephone systems

### plum communications

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**P**lum always thrive on supporting companies in improving their employees' productivity levels, as well as saving our customers money. One way we do this is through offering mobile phone tracking. Why mobile phone tracking? Managing a remote workforce is not the easiest job in the world, so a manager needs to ask himself the following questions:

- Is everyone pulling their weight or are some of your staff having to shoulder the burden of less conscientious colleagues?
- Do you know where your nearest member of staff is when you have an emergency call out?
- Could your productivity and business efficiency be improved by just making sure that the hours you paid for are the hours of work done?
- Do you have workers who, in the event of an accident or emergency you could locate easily, or would it be hit and miss?

## What our customers say?

*"The best thing about doing business with Plum Communications is the after sales relationship, if anything goes wrong we can put a face to the problem and get it sorted"*

## Features

### Address Search

Mapping is accurate to street level in Western Europe and the search function allows a place name or street to be searched and zoomed to.

### Map

Symbian S60 GPS handsets send location data to servers, which can be viewed via an online secure portal mapping screen, accessible from any web browser. Devices can be configured for working days and hours as well as update intervals.

### Side Bar

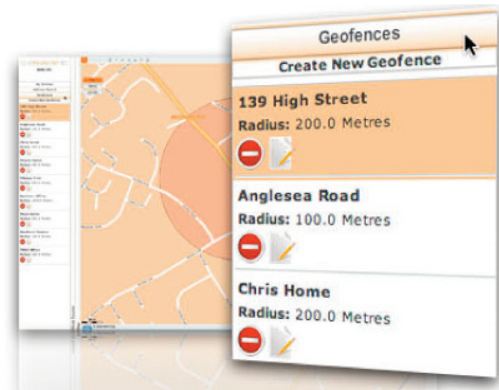
The sidebar shows the name of the handset user, the time and place of the last update and also the battery level of the handset. It allows you to view the selected users activity for a particular date.

### Geofences

Geofences are invisible circles placed on the map that can notify when a device enters or leaves the geofence area. This is typically used to alert and record when job sites are entered and departed.

### History

It is possible to view any historical journey from the past six months – both on the mapping



effective communications for business

business goal: business improvement • connectivity • cost reduction • security

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screen and in tabular format. This can be printed or exported to Microsoft Excel.

## Loan Worker Solution (OPTIONAL BOLT ON)

Lone working and a company's 'duty of care' to its employees are the subject of increasing legislation and concern. Our panic alarm is initiated by a 2 second 'press and hold' on the '5' key on the mobile handset. This add on ensures that your staff can alert you in the case of an emergency, and that relevant contact can be made and actions can be taken to overcome an emergency.

## Job Dispatch (OPTIONAL BOLT ON)

Send job details to users handsets whilst in the field. By taking workload and personnel location into account, managing workload directly with the devices enhances the business, field worker and customer experience.

## Benefits

### Duty of Care

Our Lone Worker module allows a business to monitor employee movements and provide a panic alarm as part of their mobile phone.

### Fuel

Controlling travel costs, when considering wear and tear, fuel and the cost of the driver can make the difference to how profitable an individual job or an entire business is. With route monitoring and efficient job allocation these costs can be minimised within your business.

### Environmental

Protecting our environment is becoming increasingly important. The improvements on efficiency within your company will also have a positive impact upon your company's carbon footprint. Sensible and logical journey planning will reduce the number of miles travelled by your fleet of vehicles and can be incorporated into any green policies currently applied.

### Operational Efficiency

Even distribution of workload – make sure that your people in the field are kept busy without the need for some to charge overtime whilst others finish early. Being able to view the location of employees and jobs it becomes far simpler to allocate workload efficiently – increasing productivity and reducing costs.

### Improved Customer Services

Being able to 'see' your workforce in the field allows you to provide an improved customer experience and reinforces the customer decision to use your company being the right one. The ability to provide first class customer service has just got easier.

### Business Reporting

Making sure that your business is running efficiently and your costs are controlled can be achieved with well structured reporting. Ultimately job costing, proof of attendance, efficiency comparisons and even customer or site comparisons will all help you manage your business.

#### Costs

<b>Mobile Phone Tracking</b>	<b>£10 per user per month</b>
<b>Additional Bolt On: Loan Worker Solution</b>	<b>£2.50 per user per month</b>
<b>Job Dispatch</b>	<b>£2.50 per user per month</b>

Note: Minimum contract length of 12 months

Prices shown as UK pound sterling and subject to VAT @ current price 18/03/2009

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