

ICS | Call Reports - Microsoft Internet Explorer provided by Plum Communications

File Edit View Favorites Tools Help

Address http://www.plumbound.co.uk/CallReports.aspx

You are logged in as: Plum Communications Limited | [logout](#)

**Menu**

- Home
- Number Search
- Manage Accounts
- Manage Logins
- Manage Numbers
- Reports
- My Settings

## Call Reports

Report Period:

Start Date:

End Date:

Total calls & minutes by number **Number Summary**

Total calls & minutes by date **Daily Summary**

Total by Number and date **Number & Date**

Download list of all calls **CDR Report**

Call Status - Summary **Call Status Summary**

Call Status - Detailed **Call Status Detailed**

Done Internet

ICS | Start - Microsoft Internet Explorer provided by Plum Communications

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Address http://www.plumbound.co.uk/StartPage.aspx

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## Home

### Getting Started

This facility offers a range of services that can all be provisioned live, and online, by the user and managed via the facility thereafter, as well as providing real-time call reporting that can be viewed online also.

### You are logged in – What to do next

From this page, there are 6 sections from the menu on the left hand side of the screen, which you can click on any of these at any time to jump straight to the section you want.

- Number Search** – allows you to search for a number on your account and add a service to it.
- Call Reports** – generate either summary or CDR reports for the calls received by your numbers.
- Manage Accounts** – allows you to set up sub-accounts and assign numbers, or services, to them.
- Manage Logins** – allows you to create logins for your accounts and control access levels for each.
- Manage Numbers** – allows you to search for numbers and remove an existing service.
- My Settings** – allows you to update account information and view important information concerning your PC and browser settings.
- Help and Support** – allows to access online assistance for any section of the website you need.

Done Internet

ICS | Number Search - Microsoft Internet Explorer provided by Plum Communications

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Address <http://www.plumbound.co.uk/SearchDDIs.aspx?new=1> You are logged in as: Plum Communications Limited | [logout](#)

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## Number Search

Tariff	Number	Service	Notes
All	<input type="text"/>	All	<input type="text"/>

Done Internet

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Address <http://www.plumbound.co.uk/ManageAccounts.aspx> You are logged in as: Plum Communications Limited | [logout](#)

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## Manage Accounts

Account name

Account ID number

Account name

Disabled account

Allow mobile destinations

Allow international destinations

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Assign numbers

Assign services

Login to account

Assign revenue

Assign branding

Done Internet

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Address <http://www.plumbound.co.uk/ManageLogins.aspx> You are logged in as: Plum Communications Limited | [logout](#)

### Menu

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## Manage Logins

Logins

Real name

Username

Password

Disable login

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### Account Login Permissions

- Create and manage logins
- Create client accounts
- Allocate DDIs
- Allocate services
- Manage revenues

Done Internet

ICS | Manage Numbers - Microsoft Internet Explorer provided by Plum Communications

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Address <http://www.plumbound.co.uk/ManageNumbers.aspx> You are logged in as: Plum Communications Limited | [logout](#)

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## Manage Numbers

Search by number  Search by prefix  Search by service

Done Internet

ICS | Untitled Page - Microsoft Internet Explorer provided by Plum Communications

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## Reports

Choose a report type below...

- Call Reports
- Line Usage Reports
- Number Assignments
- Destination Reports

Done Internet

ICS | My Settings - Microsoft Internet Explorer provided by Plum Communications

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Address <http://www.plumbound.co.uk/MySettings.aspx> You are logged in as: Plum Communications Limited | [logout](#)

### Menu

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## My Settings

### Customise

- My Details
- My Emails

### Client Details

Client ID	103626
Operating System	WinXP
Internet Browser	IE 6.0
Screen Resolution	<a href="#">detect &gt;&gt;</a>
CSS Support	Yes
JavaScript Version	1.2

Done Internet

