



telephone lines

plum communications ltd

telephone lines

- reduce costs
- control expense
- track usage

Plum telephone lines provide businesses with a resilient means of communication. Available throughout the UK the lines are available in either analogue or digital form. Billing of lines for multiple locations can be consolidated in one single invoice whilst still providing an analysis of individual usage thus saving time for the purchase accounts department. Plum can review existing telephone line usage which will often provide cost savings when compared to the existing provider.

What our customers say?

"The best thing about doing business with Plum Communications is the after sales relationship, if anything goes wrong we can put a face to the problem and get it sorted"

plum benefits

- UK based
- knowledgeable and experienced staff
- responsive service
- independent advice
- vendor accreditation
- competitive prices
- flexible billing

plum services

- broadband
- consultancy
- mobiles
- security
- telephone calls
- telephone lines
- telephone systems

Analogue Residential Line

Used for residential customers and / or homeworkers. Includes free residential directory entry. Competitively priced. Additional network services are available on this line.

Analogue Business Line

Used for business customers and / or homeworkers. Includes free business directory entry. Competitively priced. Additional network services are available on this line.

Analogue Multi-Line

Used for business customers who require multiple simultaneous calls. Includes free business directory entry. Competitively priced. Additional network services are available on this line. Multi-lines are usually connected to a telephone system to allow calls to be transferred around a building.

Digital ISDN2

Used for business customers who require multiple simultaneous calls, ISDN2 is supplied in multiples of two channels. Includes free business directory entry. Competitively priced. Digital network services are available on this line. ISDN2 channels are usually connected to a telephone system to allow calls to be transferred around a building. ISDN2 provides fast call set up, external call transfer and optionally Direct Dial to extensions and Caller Display.

Digital ISDN30

Used for business customers who require multiple simultaneous calls, ISDN30 is supplied on a single connection providing between 8 and 30 channels. Includes free business directory entry. Competitively priced. Digital network services are available on this line. ISDN30 channels are connected to a telephone system to allow calls to be transferred around a building. ISDN30 provides fast call set up, external call transfer and optionally Direct Dial to extensions and Caller Display.

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effective communications for business

business goal: business improvement • connectivity • cost reduction • security

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telephone lines

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	Low Cost Calls	24 Hour Customer Service	Call Divert Option	Direct Dial option	Directory Listing	ADSL Carrier
Analogue Residential						
Analogue Business						
Analogue Multi-Line						
Digital ISDN2						
Digital ISDN30						

Prices shown as UK pence per minute for calls at all times and subject to VAT @ current rate 26/02/2009

Typical Costs

Line rental costs

Line	Installation fee	Monthly rental
Analogue Residential Line	£89 per line	£10 per month
Analogue Business Line	£89 per line	£11.50 per month
Analogue Multi-Line	£89 per line	£11.50 per month
Digital ISDN2	£100 per unit	£13 per month
Digital ISDN30	£1000 per circuit	£15 per month

Call Charges

Call type	Rate
Calls to UK local lines	0.9p per minute
Calls to UK national lines	0.9p per minute
Calls to UK Mobiles	9p per minute
Calls to other destinations	(see price list)

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