



UK line rental and inland call rates

Tariff: Business Saver 2009

plum communications ltd

INDEX

Contents	Page No.
Line Rental Services	1
Telephone Call Services	1
Line Rental Costs	1
Calls to UK Landlines	1
Calls to UK Mobile Telephones	1
Calls to Popular International Numbers	1

All rates are quoted at peak time at pence per minute

Line Rental

Plum telephone lines provide businesses with a resilient means of communication. Available throughout the UK the lines are available in either analogue or digital form. Billing of lines for multiple locations can be consolidated in one single invoice whilst still providing an analysis of individual usage thus saving time for the purchase accounts department. Plum can review existing telephone line usage which will often provide cost savings when compared to the existing provider.

Plum sell analogue residential and business lines, analogue multi-line, and digital ISDN2 and ISDN30 lines.

Telephone Calls

Plum telephone call service provides businesses with a cost effective and resilient means of communication. Available throughout the UK calls can be made via existing lines or internet connections and where required new lines can be installed. Billing of calls can be integrated to the same bill for lines and for multiple locations these can be consolidated in one single invoice whilst still providing an analysis of individual usage thus saving time for the purchase accounts department. Plum can review existing telephone call patterns and will most usually provide cost savings when compared to the existing provider.

Plum provide residential calls, business calls, telephone preference service screening, call recording, call analysis, and flexible billing.

Line Rental	Installation Fee Per Line (£)	Line Rental (£)
Analogue Residential Line	89	10
Analogue Business Line	89	11.5
Analogue Multi-Line	89	11.5
Digital ISDN2 (per channel)	100	13
Digital ISDN30 (per circuit)	on application	15

Code	Calls to UK Local and National Lines	Rate (p/minute)
	Local	0.9
	National	0.9
	0845	3.36
	0870	8
	Freephone	0

Calls to UK Mobile Telephones

fm1	Calls to Mobile Telephones (O2)	9
fm2	Calls to Mobile Telephones (Other)	18
fm3	Calls to Mobile Telephones (T-Mobile)	9
fm4	Calls to Mobile Telephones (Orange)	9
fm5	Calls to Mobile Telephones (Vodafone)	9
fm6	Calls to Mobile Telephones (Hutchison 3G)	16
fm7	Calls to Mobile Telephones (Opal)	18
fm8	Calls to Mobile Telephones (BT Fusion)	12.5
fm9	Calls to Mobile Telephones (Magrathea)	12
fm10	Calls to Mobile Telephones (Voice In Data)	20
fm11	Calls to Mobile Telephones	14
fm12	Calls to Mobile Telephones	11

Country Calls To Popular International Numbers

Code		
43	Austria	3
32	Belgium	3
86	China	3
45	Denmark	3
33	France	2
49	Germany	2
91	India	12
353	Ireland (Republic of)	2
39	Italy (inc. Vatican City)	2
81	Japan	5
82	Korea Republic (South)	5
377	Monaco	6
31	Netherlands	2
34	Spain (inc the Balearic Islands)	2
41	Switzerland	3
1	USA	2

Prices shown as UK pence at peak rate per minute and subject to VAT @ current rate 30/10/2008